

accelerating the pace of prosperity
EXPORT PROCESSING ZONES AUTHORITY

Ministry of Industries & Production Government of Pakistan

No.INV-PSW-27-117

December 01, 2023

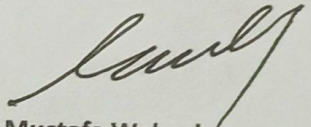
M/s Pakistan Single Window
2nd Floor, NTC HQ, near State bank,
G-5/2,
Islamabad.

SUBJECT: GRIEVANCE FOR TECHNICAL EVALUATION REPORT RESULT FOR DIGITIZATION/ AUTOMATION OF EPZA'S TRADE RELATED PROCESSES.

Dear Sir,

Refer to your grievance regarding technical evaluation received through email. As per PPRA rule #48 the Authority formed a grievance addressal committee for investigating the complaint of M/s Pakistan Single Window (PSW).

2. The committee member examined the TOR & RFP and also reviewed the technical proposals of PSW & PRAL and found that M/s PSW stand at 78 marks and M/s PRAL stands at same score 90 marks.
3. In view of above the grievance is seems to be settled.


Ghulam Mustafa Wahacho
Director (IP)/ Convener of Committee.

CC to:

- PS to Chairman
- M/s Pakistan Revenue Automation Private Limited (PRAL)